Referral Process

School counsellors are to contact students’ parents to obtain their consent before the REACH assessment. The assessments are typically conducted in the schools. This offers greater convenience for both schools and parents.

Appointments are made through the school counsellors only.
**Community Support**

REACH aims to improve response time and offer front-line support to students within the community. We hope to:

1. Improve the social and emotional well-being of children and adolescents in schools
2. Provide early interventions
3. Develop an integrated support network for youths in the community involving:
   a. Primary and secondary schools as well as junior colleges
   b. Family doctors and paediatricians
   c. Voluntary welfare organisations

Our multi-disciplinary team comprises medical doctors, clinical psychologists, medical social workers, occupational therapists, nurses and administrators. We work closely with school counsellors who act as spokespersons for students’ needs and liaison persons between REACH and students’ parents.

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**A Nurturing Partnership**

School counsellors play an important role, advocating for their students’ mental health. They represent their school care team and are responsible for gathering essential information about their students before our first clinical assessment. School counsellors and the school case management team will work together to construct interventions to support the majority of students needing help.

When a student is identified to be suffering from a possible mental health condition, the school counsellor can call the REACH helpline so that we can assess how best to support the school and the student.

In the case where REACH recommends an on-site clinical interview, we require at least one parent or caregiver to be present. This is necessary as we need additional information about the student which helps us better understand and provide relevant help to both the students and their families.

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**Reaching Out to Youths**

The majority of children and adolescents do not suffer from mental illness. However, when a student has been identified, the school counsellor with consultation from the school’s case management team will look into managing the care of the student. When necessary, guidance specialists and educational psychologists from the Ministry of Education will render additional support.

Students with severe emotional and behavioural problems may need more help. The REACH team collaborates with school counsellors to provide suitable school-based interventions to help these students. Such school-based interventions often provide the requisite, timely help that these students need.

Further specialised assessment or treatment may be necessary for more severe cases. The student will be referred to the Child Guidance Clinic after assessment by the REACH team for further psychiatric evaluation and intervention. These interventions may include medications, psychotherapy, group or family work and further assessments.*

* Standard clinic charges apply.